Ask Phoenix Registration Instructions

1. Navigate to: <u>https://askphoenix.chathamcountyga.gov/</u> and click the Login/Register button.



2. Click the **Sign Up** tab, and enter your email address and the password you would like to use.



3. You will see a **Thank You** screen that tells you to check your email for a verification link.



4. After you verify your email address, you will see a Verification screen



You can now login at <u>https://askphoenix.chathamcountyga.gov/</u>.
 You will see this alert until the Sheriff's Office has approved your access request.

Ask Phoenix	HOME OLOGIN/REGISTER
Ask Phoenix	
Your account does not belong to any authorized User Group Please contact Sheriff's Office for assistance.	
This is an updated version of Ask Phoenix. If you cannot access any of the search options above or if you find an issue, email the AskPhoen	nix Developer to have this resolved.

6. Once the Sheriff's Office receives your registration, they will email you an Ask Phoenix Authorization form that will need to be completed and returned before you are granted access to the inmate information.